

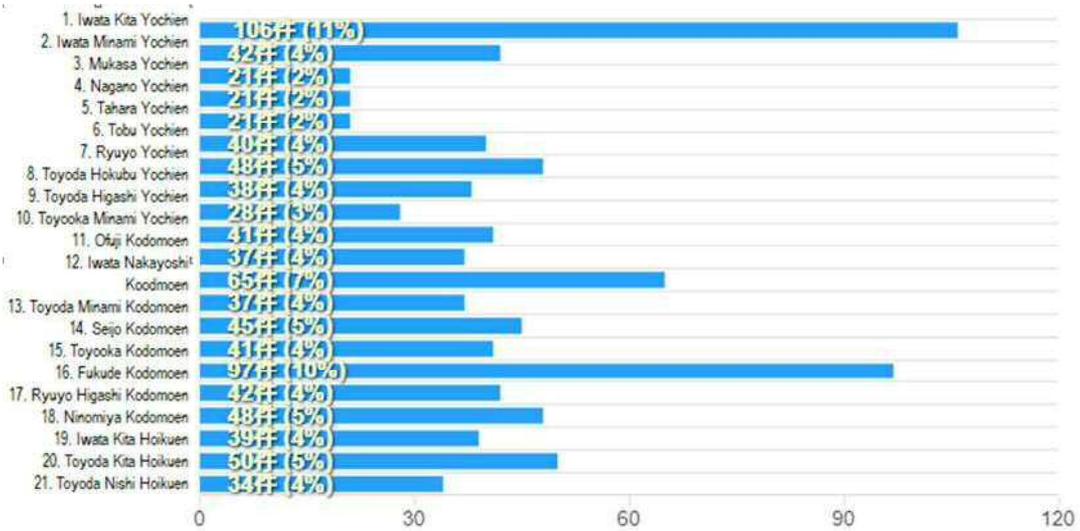
# 【Results of the FY2024 (Reiwa 6) Survey on Guardians' Satisfaction with

## Early Childhood Education and Childcare Services

Answered: 66.9%

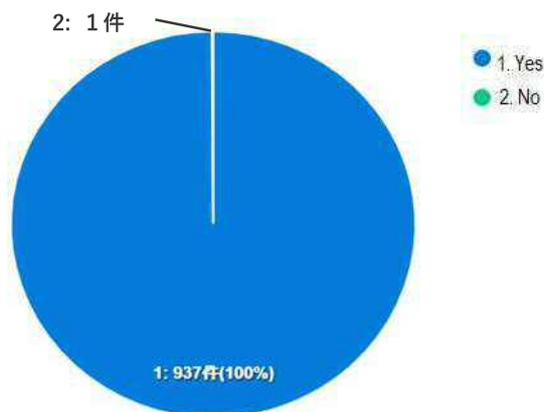
Q1: Tell us the name of the nursery facility that your child attends.

【If the siblings use the different facilities, choose all the facilities.】

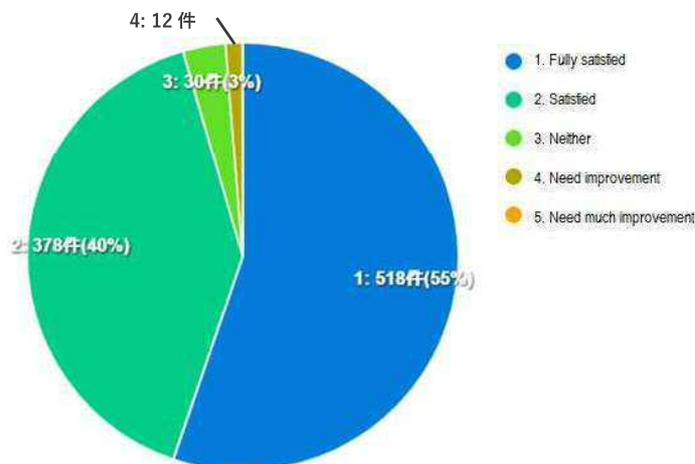


Q2: Do you get information about activities and events and other info at the attending nursery?

Ex) Info board, letters, city website, Codmon, parents participation/meeting etc.

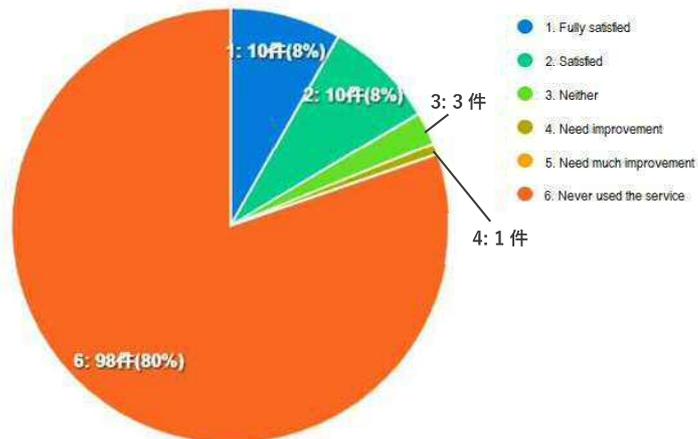


Q3: How satisfied are you with the early childhood education you are attending?



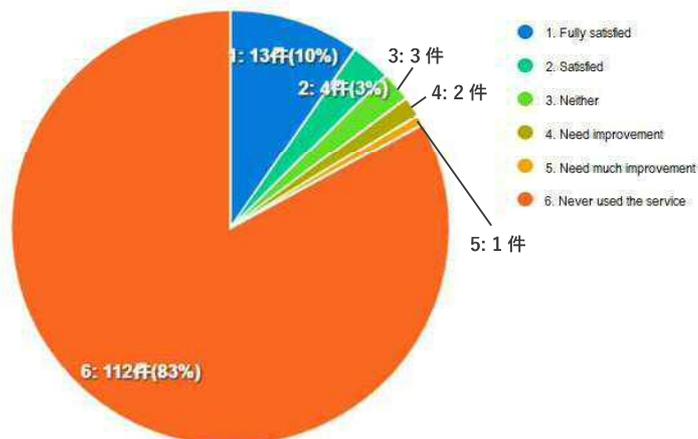
Q4-1: Please tell us how you feel about Saturday Nursery.

【Only displayed for “Hoikuen” users】



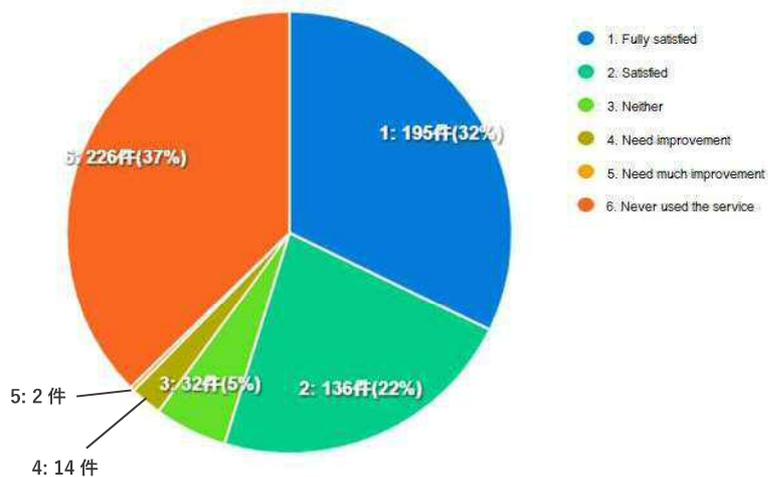
Q4-2: P Please tell us how you feel about Saturday Nursery.

【Only displayed for “Yo-ho renkeigata Nintei Kodomoen (Hoikuen-waku)” users】



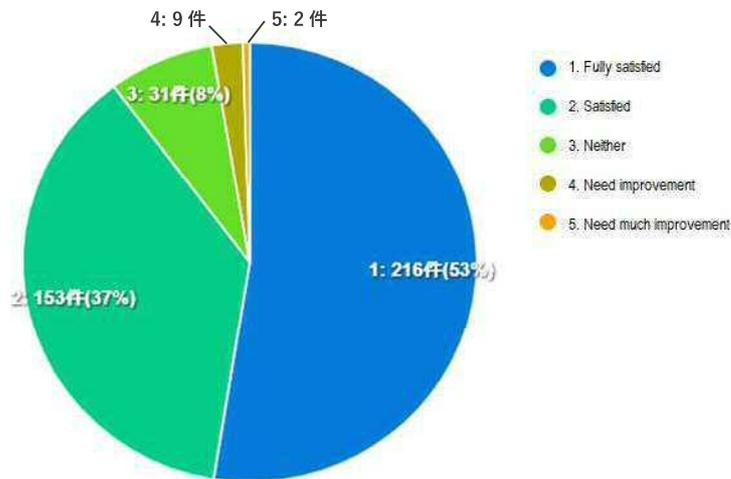
Q5: Please tell us how you feel about Azukari Hoiku (extended nursery).

【Only displayed for “Yochien” or “Yo-ho renkeigata Nintei Kodomoen (Yochien-waku)” users】

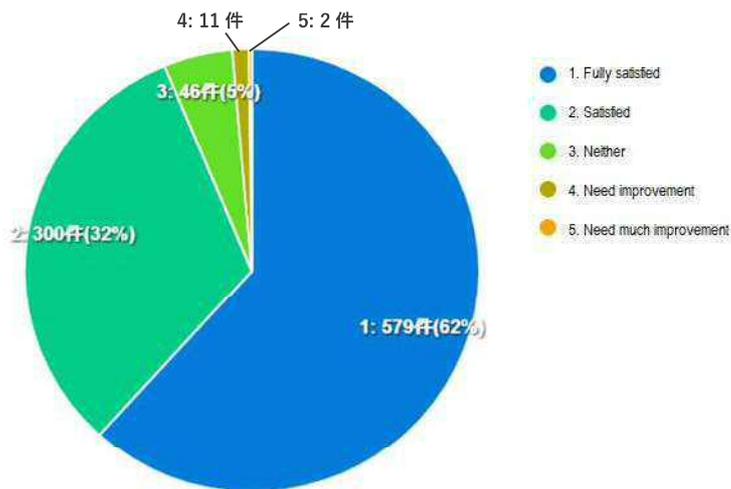


Q6: Please tell us how you feel about Nintei Kodomoen system.

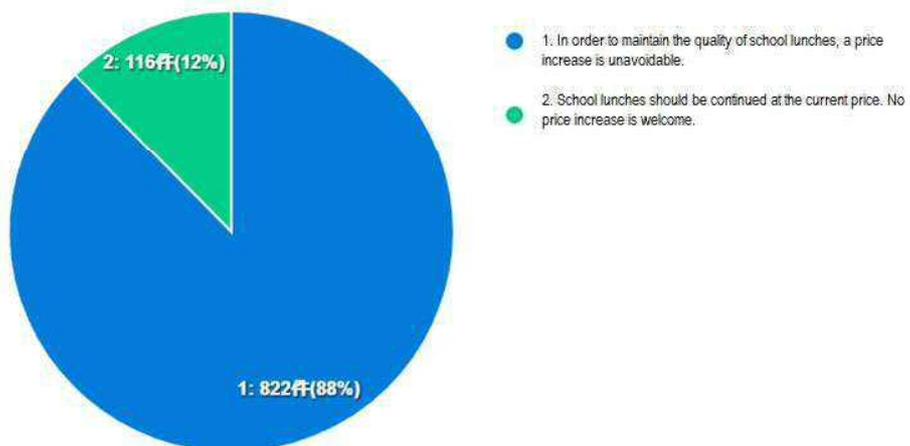
【Only displayed for Nintei Kodomoen users】



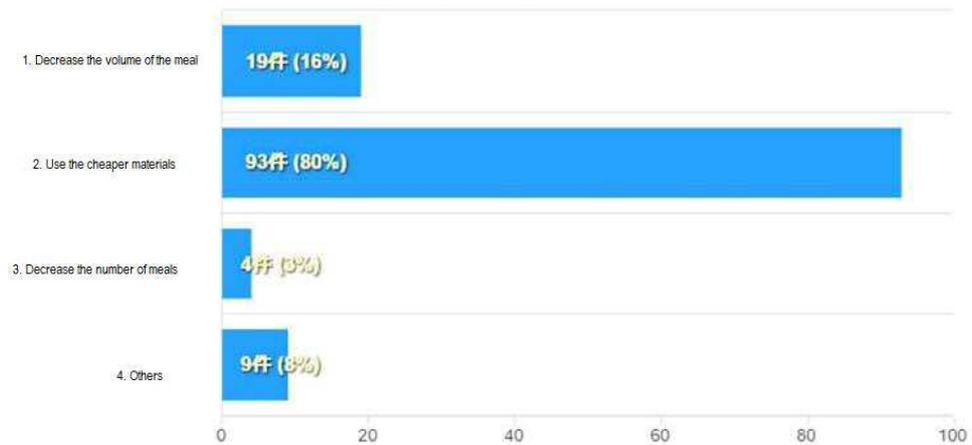
Q7-1: Please tell us how you feel about School lunch (Kyushoku).



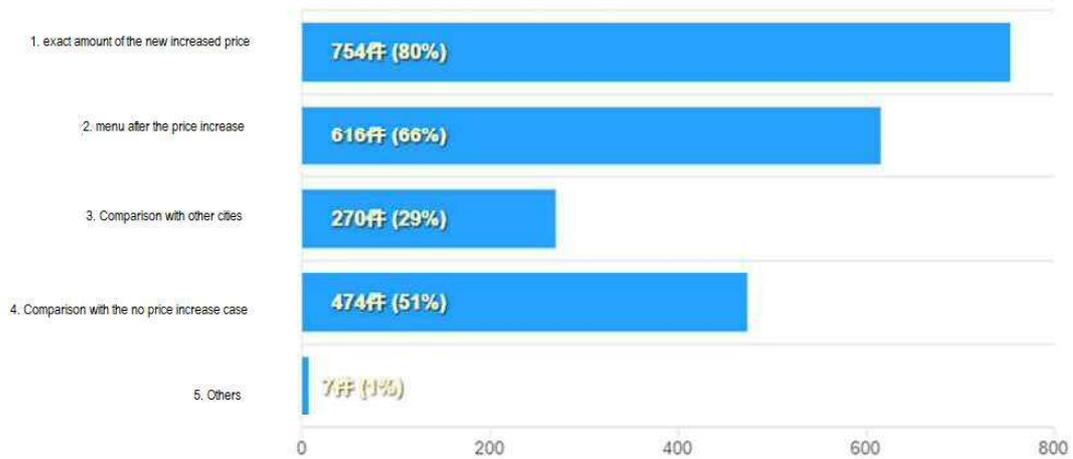
Q7-1: Please tell us which is closer to your opinion about School lunch (Kyushoku) price increase ?



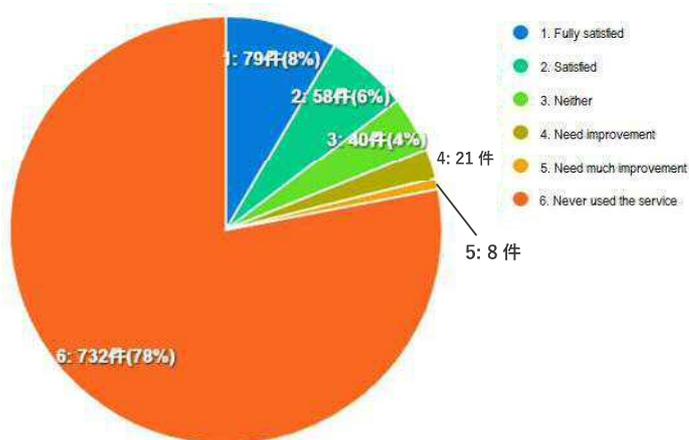
Q7-3: Please tell us what can be the desired action to take in case of School lunch (Kyushoku) price increase is difficult? (multiple choice)



Q7-4: What can be the factor to review the School lunch (Kyushoku)?



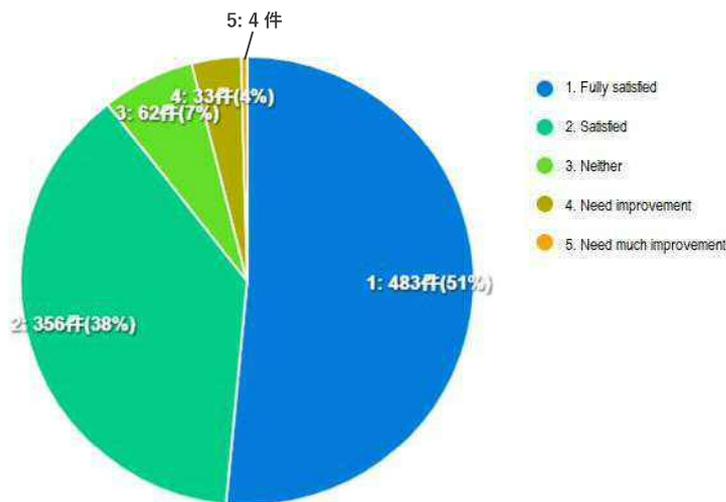
Q8: Please tell us how you feel about childcare for sick and recovering children.



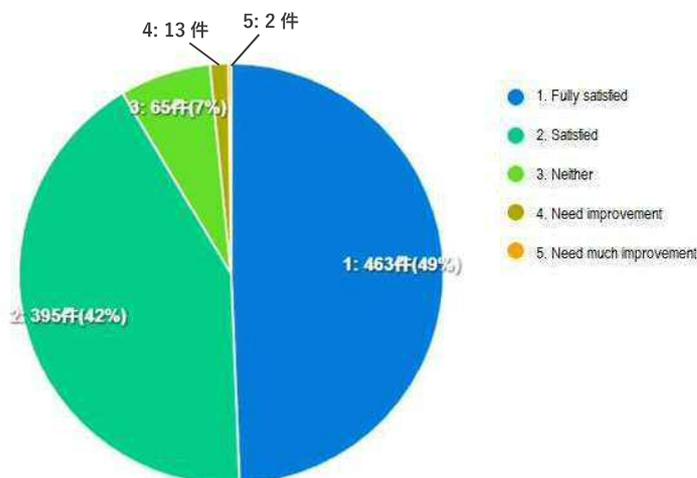
Q9: Please tell us how you feel about the action and knowledge about the development support.



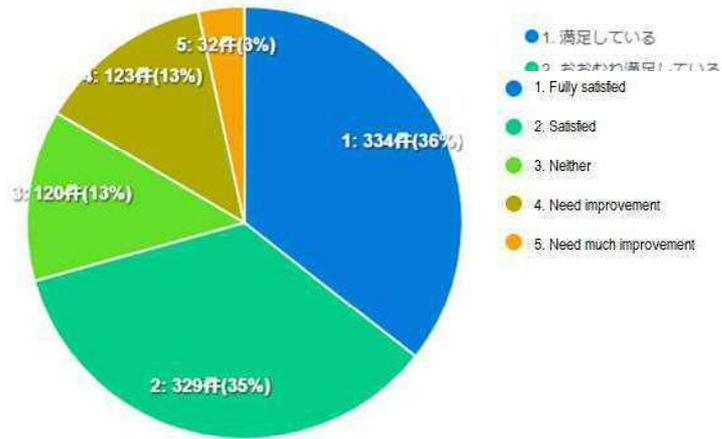
Q10: Please tell us how you feel about the number of staff of your attending facility.  
ex. Generous staffing and support staff deployment



Q11: Please tell us how you feel about the introduction/implementation of Information and Communication Technology. Ex. Implementation of Tablet PC or Codmon

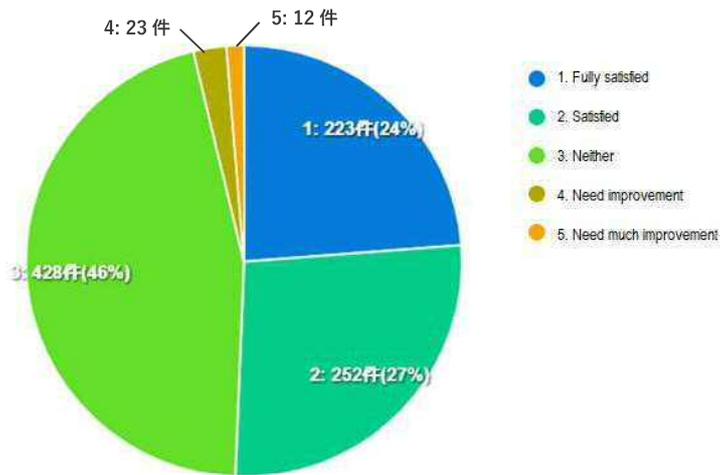


Q12: Please tell us how you feel about the facility management. ex. Air conditioner, gate, painting etc.

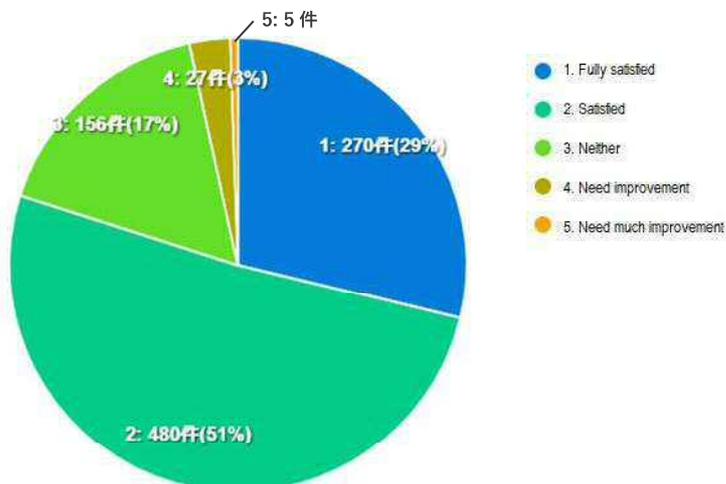


Q13: Please tell us how you feel about reconstruction, consolidation, and privatization of facilities.

Ex: Privatization of Higashi Yochien in FY2025, integration and privatization of Toyota Kita Kindergarten and Toyota Kita Hoikuen in FY2026, expansion of nursery school quotas by making public kindergartens certified childcare centers



Q14: How satisfied are you with Iwata City's early childhood education and childcare promotion projects overall?



[Major opinions]

- Codmon's documentation gives us peace of mind by giving us how the children are doing, but it's nice if the content, frequency, and timing of the information will be improved.

- Thanks to the nursery's thorough involvement, the children have become more independent. Since the COVID-19 outbreak, there have been fewer events, and we have fewer opportunities to see the children.

- Regarding Saturday childcare, the application process is time-consuming, and the application period is short. In addition, there are few users, so it feels difficult to leave your child there.

- Regarding Azukari Hoiku, the teachers are creative in their play so that the children don't feel lonely, so we can leave them there with peace of mind. Early morning and evening hours extended.

- Regarding school lunches (Kyushoku), we would like the nutrition, quality, and quantity to be maintained, as children look forward to them. Regarding the increase in school lunch fees, we would be satisfied if the city provided an appropriate explanation, as food ingredients are also affected at home by rising prices.

- Regarding childcare for sick and recovering children, there are few facilities and the number of people they can accept, making it difficult to make reservations. I would like to use the facility if I have the opportunity, but there are many things I don't know about the system and accepting facilities, so I would like them to be more creative in how they disseminate information.

- Regarding staff allocation, I feel that the staff are well-equipped to look after the children. I would like them to allocate a number of staff and adjust the amount of work so that the burden on staff is reduced.

- Regarding the nursery's use of ICT, the introduction of Codmon has made it easier to communicate and check documents. While Codmon has made it convenient to digitize documents from the nursery, there are times when I would prefer to receive important notices in paper form, so I would like them to use digital and analog appropriately. I would like the various applications and surveys from the nursery to be digitized.

- I am concerned about security aspects such as the height and durability of the gates and fences, so I would like them to take measures against suspicious people. The toilets are old and I am concerned about hygiene. There are few playing equipment, and some of it is out of use, so I would like this to be improved. The nursery building is old but kept clean.

- Regarding the reconstruction, consolidation, and privatization of facilities, with the increase in dual-income households, it is good that the nursery school will expand its quota. It is good that the number of children will increase because of the consolidation. I am also concerned that privatization will change the educational policy and environment. It would be easier to decide if I was told the advantages and disadvantages of privatization and consolidation. I don't know what benefits it will bring to my child.

There is a lot that is unclear about consolidation and privatization, so I would like information to be disseminated effectively. It is necessary to provide information and ask for opinions not only from parents of current children, but also from parents of children who will be entering the school in the future and from the local community.

- Regarding the Early Childhood Education and Childcare Promotion Plan, it has become easier than before, with free childcare fees and the provision of meals during long holidays for Kodomoen (Yochienwaku) starting next year. On the other hand, there are families who are unable to attend the same facility of their choice or who have siblings attending different facilities, I hope the city to be flexible in responding to needs. Opportunities to incorporate opinions from staff and parents, and to provide a place where they can consult and discuss is needed.